



# WASHINGTON STATE HEALTHCARE SAFETY COUNCIL

**Friday, May 31, 2019 0900-1200**  
**Kaiser Permanente Audio-Video Conferencing**

## Accommodating our Patients, Visitors, and Staff

- Paula Horne, M.Ed, HACCP, CPHQ Accreditation Program Manager, Swedish Medical Center
- Kathleen To, Manager System Linguistic Services Swedish Health Services
- Cathy Phillips, CHSP, CEASII Consultant BSI EHS Services and Solutions

### Objectives:

1. Discuss key ADA requirements in meeting interpreter and assistive device needs of patients and their families.
2. Discuss key ADA requirements in meeting accommodation requirements in healthcare and return to work for injured staff.
3. Discuss meeting *reasonable accommodation* requirements.
4. Discuss strategies and best practices to meet accommodation requirements.
5. Address questions and comments via moderated discussion.
6. Network among peers.



### Main Conference Site:

Kaiser Permanente (KP) Renton Campus Baker  
1200 SW 27<sup>th</sup> St., Room 224, Renton

### Videoconferencing at the following KP Sites:

- KP Administration Center North- Conf. Room A, 5615 W. Sunset Hwy., Spokane
- Providence St. Mary Medical Center  
201 W Poplar St., Mother Joseph B Room, Walla Walla
- KP Olympia Medical Center Conf Room D  
700 Lily Rd NE, Olympia
- KP Everett Medical Center- Conf Room C/DE,  
2930 Maple St., Everett

## Free to WSHSC members - \$25 for nonmembers

Membership information can be obtained from Judith Davies at [jbdavies@fhcrc.org](mailto:jbdavies@fhcrc.org)

**RSVP for the **site** you plan to attend with [Marianne.Klaas@swedish.org](mailto:Marianne.Klaas@swedish.org)**  
or at (206) 386-2549 for further information.

